

**MAYOR ERIC GARCETTI  
CITY OF LOS ANGELES**

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**FOR IMMEDIATE RELEASE**

December 16, 2021

**MAYOR GARCETTI SIGNS EXECUTIVE DIRECTIVE 32 TO IMPROVE ACCESS TO  
INFORMATION AND SERVICES FOR ENGLISH LANGUAGE LEARNERS**

High-Resolution photos can be found [here](#).

**LOS ANGELES** - Mayor Eric Garcetti today signed Executive Directive 32, which seeks to improve access to City information and services for English language learners in Los Angeles.

"Los Angeles is a place of belonging where everyone can, and should, feel comfortable engaging in our civic process," said Mayor Eric Garcetti. "This new directive will help to ensure that all Angelenos have equal access to what our City has to offer — for example, providing non-English speaking immigrant business owners and parents with the ability to apply for grants from the City and enroll their children in one of our many youth programs."

Executive Directive 32: Strengthening Language Access in the City of Los Angeles will require every City department to implement a plan to handle language access matters, including constituents' requests for services in different languages and how information is disseminated to reach non-English speaking communities.

The Mayor's Fund for Los Angeles is providing critical support to launch and build out this effort.

"The Mayor's Fund partners with government, philanthropy, community-based non-profits, and individual Angelenos to support initiatives that deliver true impact," said Mayor's Fund for Los Angeles President & CEO Deidre Lind. "We are proud to support this initiative, which is a huge step toward ensuring City Hall equitably serves all Angelenos."

Through this directive, all departments must designate a liaison who will participate in a Citywide Language Access Working Group led by a Language Access Coordinator. The Working Group will focus on improving access to City information, programs, and services for Angelenos who do not speak English or have a limited understanding of the language.

Los Angeles is home to 538,800 immigrant residents designated as English Language learners, who represent over 37 percent of the immigrant Angeleno population. This directive seeks to ensure that those Angelenos have equal access to information and services, reflecting Mayor Garcetti's commitment to equity and inclusion.

Most recently, during the COVID-19 pandemic, Mayor Garcetti launched multilingual rapid response efforts to ensure that all Angelenos had access to life-saving information and resources.

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